

#Jenny



Finally I get this ebook, thanks for all these I can get now!

#Rio



Cool! I'am really happy

#Markus Jensen



I did not think that this would work, my best friend showed me this website, and it does! I get my most wanted eBook

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#Che Salsa



My friends are so mad that they do not know how I have all the high quality ebook which they do not!

#Diego Butler



so many fake sites. this is the first one which worked! Many thanks

Basic Training Manual for Healthcare Security Officers – Fifth Edition



- The book is broken down into six sections.
- There are a total of thirty-eight chapters.

- The Healthcare Organization
- Security Services in the Healthcare Organization
- Customer Relations: Public, Employee and Labor Relations Issues
- Customer Service
- Teamwork and Team Building
- Patrol Procedures and Techniques
- Security Interactions in Various Situations
- Risk Reduction: Restraints, Self-protection and Defense
- Professional Conduct and Self-development
- Crisis Intervention
- Interview and Interrogation
- Report Preparation and Writing
- Report Value and Liability
- Judicial Process, Courtroom Procedures and Testimony
- Parking and Crowd Control
- Patient Care Units
- Business Office and Financial Services
- Pharmacy/Physical Security, Narcotics and Dangerous Drugs
- Emergency and Behavioral Units
- Infant and Pediatric Units
- Medical Records and HIPAA
- Support Units and Ancillary Services
- Vulnerabilities and Risks in Healthcare Settings
- Integration and Use of Physical Security and Access Control
- Equipment Use and Maintenance
- Identity Theft
- Overview of the Incident Command System
- Basic Safety Protection of Officers
- Fire Prevention, Control and Response
- Terrorism
- Bomb Threat Response Planning
- Emergency Management
- Civil Disturbances
- Violence Issues: Domestic, Workplace and Hostage Situations
- Criminal and Civil Law
- Statutes and Standards Affecting Security Actions
- Regulatory Agencies
- Public Safety Interaction and Liaison

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